



**GOVERNMENT OF ODISHA  
ENERGY DEPARTMENT**

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**ORDER**

No. 14158 /En., Bhubaneswar dated the, 29/11/2024  
ENG-RR-RR-0003-2017

In order to improve the Ease of Doing Business in Odisha, it is hereby notified to effect the following changes for (i) getting temporary electricity connection (ii) issue of NoC for load enhancement.

1. Both the services starting from submission of documents, making payments, tracking present status etc. is provided online through the online platforms including Mo Bidyut portal (<https://mobidyut.com/>) and <https://eielectricityodisha.nic.in/> of the respective service providing agencies i.e DISCOMs and EIC (EI).
2. The mandatory documents required for availing the above services are (a) Proof of user's identity (b) proof of ownership or occupancy, in case of an owned or leased premises (c) Authorisation document, in case of a firm or company.

The service providing agencies shall publish the above information in the respective online platforms including Mo Bidyut portal (<https://mobidyut.com/>) and <https://eielectricityodisha.nic.in/> for information of all users.

3. An online dashboard in respect of both the services will be made available which will show information such as number of applications received and granted, time taken, fees incurred to grant approval/ certificates etc. Further, the dashboard will be updated periodically and the periodicity of update will be mentioned in the dashboard. Ideally, this dashboard should be updated on real time basis.
4. An online grievance redressal mechanism with well-defined working mechanism and Escalation matrix along with service timelines will be rolled out for both the services.
5. The charged electrical connections (up to 150 KVA) and load increase requests is provided within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies for both the services.
6. In addition to the above, all other reform points under BRAP applicable for new electricity connection will also be applicable for temporary electricity connection.

The DISCOMs and EIC (EI) shall take necessary steps to give effect to the above directions within 15.12.2024.

(Vishal Kumar Dev)  
Principal Secretary to Govt.

Memo No. 14159 /En, Dated. 29/11/2024

Copy forwarded to Pr. PS to Principal Secretary, Energy Department for kind information of Principal Secretary.

Memo No. 14160 /En, Dated. 29/11/2024

Copy forwarded to EIC (EI)-cum-PCEI, Odisha/ CEO, TPCODL/ TPNODL/ TPWODL/ TPSODL for information and necessary action.

It is requested to implement the above online services in the respective online portals by 15.12.2024 positively.

Memo No. 14161 /En, Dated. 29/11/2024

Copy forwarded to Special Secretary to Govt., Industries Department for information and necessary action.

Additional Secretary to Govt.